

Acrylic Bath - Inset

Eagles Product Quality Guarantee

You have purchased a quality product and is covered by a 2 year replacement product warranty and a 12 month warranty over spare parts and labour.

2 Year Warranty

This warranty covers faults in the product construction and material. Products which are within 2 years from the date of purchase, found upon inspection by an authorized Eagles representative, to be defective in construction or material, will be repaired or exchanged with an equivalent product free of charge.

Whenever products have been replaced under the terms of this warranty those products then become the property of Eagles.

All replacement products will be available for collection without charge to the customer at the nearest Eagles branch to the customer's location, or elsewhere as agreed between the customer and Eagles.

Spare Parts and Labour

Spare parts which are within 12 months from the date of purchase found upon inspection by an authorized Eagles representative to be defective in construction or material, will be replaced free of charge. Spare parts warranty includes bath frames, levelling feet, and associated fasteners which formed part of the original bath manufacture.

Spare parts warranty excludes plugs & wastes.

The labour for the replacement of products (2 years) and spare parts (1 year) to which this warranty applies will be supplied by Eagles or relevant supplier using licensed plumbers engaged by Eagles or relevant supplier at no cost to the customer up to 12 months from the date of purchase.

Warranty Conditions

1. The original dated invoice being proof of purchase must accompany all goods returned or warranty enquiries.
2. The product has been installed by a licensed plumber in full accordance with the installation instructions and AS3500 Statutory requirements.
3. Failure is due to a fault in the manufacture of the product.
4. Claims for physical damage of the products after installation will not be accepted.
5. All warranty queries must initially be directed to the Eagles branch from which you purchased the product.

Warranty Exclusions

W. Eagles Plumbing Supplies Pty Ltd shall be under no liability whatsoever for:

1. Installation or part installation by someone other than a licensed plumber.
2. Installation not in accordance with the instructions provided.
3. Improper use.
4. Normal wear and tear.
5. Inadequate maintenance.
6. Chemical, electrochemical or electrical influences.
7. Excessive or harsh detergents or abrasive cleaners used on product finishes.
8. To the fullest extent permitted by law, Eagles excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage.

**2 YEARS
WARRANTY**

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Under Eagles policy of ongoing product development, Eagles may change its product specification and dimensions without notice. All dimensions shown should only be treated as a guide and should be checked prior to installation.